



**All SDPBC Access for All Comcast Internet Essentials Sponsorships and T-Mobile Hotspots will be permanently deactivated on June 30, 2024. Families in need of internet service should apply for the Affordable Connectivity Program as soon as possible.**



## What is it?

The **Affordable Connectivity Program** is a program that helps connect families and households struggling to afford internet service.

## The benefit provides:

- Up to \$30/month discount for internet service

## How can I qualify?

- You, your child, or your dependent are enrolled in government programs like Free and Reduced-Price Lunch Programs, SNAP, Medicaid, Federal Housing Assistance, Supplemental Security Income (SSI), WIC, Veterans Pension or Survivor Benefits, Lifeline, or others **OR**
- Based on your household income

## How do I sign up?

### 1. Apply for the Affordable Connectivity Program:

- Go to [GetInternet.gov](https://getinternet.gov) to submit an online application or print out a mail-in application.
- Instructions to complete the Affordable Connectivity Program application online are available in English and Spanish. Call **1(877) 384-2575** for assistance in other languages or to request to have an application mailed to you.

### 2. Pick an Internet Plan:

- Once approved, contact your preferred participating internet service provider to select a plan and have the discount applied to your bill.
- Find a participating provider near you.
  - Go to <https://cnm.universalservice.org/> to find companies near you **OR**
  - Select an internet service provider that you are already familiar with.

## How can I get help with my application?

- Call **(877) 384-2575** or email [ACPSupport@usac.org](mailto:ACPSupport@usac.org).
- Open 7 days a week between 9:00 a.m. and 9:00 p.m. ET.
- Multilingual Affordable Connectivity Program Support Center is available.

## Tips to help pick the right internet plan:

- Ask the provider for plans that are free with the Affordable Connectivity Program. Many providers offer them, but they are not always advertised.
- Ask about hidden costs, like prices that increase over time, installation fees, and equipment fees.
- Consider download speeds of 100mbps or higher if multiple people will be using the internet or you want to stream video.
- Consider upload speeds of 20mbps or higher if you want to use apps like Zoom, FaceTime, and Google Classroom.



**Yo pral dezaktive definitivman Tout Aksè SDPBC pou Tout Patwonaj Comcast Internet Essentials ak T-Mobile Hotspots nan dat 30 jen 2024. Fanmi ki bezwen sèvis entènèt ta dwe aplike pou Affordable Connectivity Program pi vit posibil.**



## Kisa li ye?

**Affordable Connectivity Program** nan se yon pwogram ki ede fanmi konekte ak divès lòt moun ki gen difikilte pou yo peye sèvis entènèt.

## Benefis yo bay:

- Jiska \$30/mwa rabè pou sèvis entènèt

## Kòman mwen kapab kalifye?

- Oumenm, pitit ou a, oswa depandan ou genyen ki enskri nan pwogram gouvènman an tankou Pwogram Manje Midi Gratis ak Pri Redui, SNAP, Medicaid, Asistans Lojman Federal, Revni Sekirite Sipleman tè (SSI), WIC, Pansyon Veteran oswa Benefis Sivivan, Lifeline, oswa lòt moun **OSWA**
- Bazed sou revni kay ou a

## Kòman pou mwen aplike?

### 1. Aplike pou Affordable Connectivity Program:

- Ale nan [GetInternet.gov](https://www.getinternet.gov) pou soumèt yon aplikasyon sou entènèt oswa enprime yon aplikasyon pou voye l pa lapòs.
- Enstriksyon pou ranpli aplikasyon Affordable Connectivity Program nan disponib anliy ann Anglè ak Espanyòl. Rele **1(877) 384-2575** pou asistans nan lòt lang oswa pou mande pou yo voye yon aplikasyon pa lapòs pou ou.

### 2. Chwazi yon Plan Entènèt:

- Depi yo apwouve w, kontakte konpayi sèvis entènèt k ap patisipe ou prefere a pou chwazi yon plan epi fè yo aplike rabè sou bòdwo w la..
- Chèche yon konpayi k ap patisipe ki toupre w la nan pwogram nan.
  - Ale nan <https://cnm.universalservice.org/> pou jwenn konpayi ki toupre w **OSWA**
  - Chwazi yon konpayi sèvis entènèt ou deja abitye avèk li.

## Kòman mwen kapab jwenn èd avèk aplikasyon mwen an?

- rele **(877) 384-2575** oswa imèl [ACPSupport@usac.org](mailto:ACPSupport@usac.org).
- Yo louvri 7 jou pa semèn ant 9:00 a.m. ak 9:00 p.m. ET.
- Sant Sipò Pwogram Koneksyon Abòdab nan plizyè lang lan disponib.

## Konsèy pou ede w chwazi bon plan entènèt la:

- Mande konpayi an pou plan ki gratis avèk Pwogram Koneksyon Abòdab la. Anpil konpayi ofri yo, men yo pa toujou fè piblisite.
- Poze kesyon sou depans ki pa klè yo, tankou pri ki ogmante rapid, frè enstalasyon, ak frè ekipman yo.
- Konsidere vitès pou telechaje 100mbps oswa pi wo si plizyè moun pral itilize entènèt la oswa ou vle difize videyo.
- Konsidere vitès pou telechaje 20mbps oswa pi wo si ou vle itilize aplikasyon elektwonik tankou Zoom, FaceTime, ak Google Classroom.